

# SAN MATEO 101 EXPRESS LANES COMMUNITY TRANSPORTATION BENEFITS PROGRAM

The program just increased the benefit amount to \$200 to help cover transportation costs for qualifying individuals in San Mateo County. Participants can now choose one of these two increased transportation benefits! .....

Additional Clipper Card and FasTrak® discount programs are available. Refer to the Frequently Asked Questions (FAQ) section on the next page for more information.



## HOW DO I QUALIFY?

You must meet the following three qualifications:

**San Mateo County Resident**

**18+**  
Age 18 or older

Earning an individual income of **\$82,260 or less**  
60% Area Median Income (AMI) for 2024



You are already eligible if you receive at least one benefit through the San Mateo County Core Service Agencies Network.

## HOW TO ENROLL? IT'S EASY!

You can enroll in the program at any of the eight San Mateo County Core Service Agencies (listed below).

1. Call or go to your local Core Service Agency (Check our [website](#) to find the agency that serves your area!)
2. Tell a case manager you want to enroll in the program\*
3. Answer a few questions to verify your eligibility
4. Choose your new increased benefit and a case manager will sign you up for your Clipper Card or FasTrak® toll tag; when ready, pick it up at the Core Services Agency

For questions, call us at 650-523-0831 or email [info@smcexpresslanes.org](mailto:info@smcexpresslanes.org).

\*If you're a new client, bring income verification document (refer to FAQ section on next page for acceptable documentation).

## SAN MATEO COUNTY CORE SERVICE AGENCIES

**DALY CITY COMMUNITY SERVICE CENTER**  
(650) 991-8007  
350 90th St., First Floor  
Daly City, CA 94015

**SAMARITAN HOUSE**  
(650) 347-3648  
4031 Pacific Blvd.  
San Mateo, CA 94403

**COASTSIDE HOPE**  
(650) 726-9071  
99 Ave Alhambra, PO Box 1089  
El Granada, CA 94018

**PACIFICA RESOURCE CENTER**  
(650) 738-7470  
1809 Palmetto Ave.  
Pacifica, CA 94044

**PUENTE DE LA COSTA SUR**  
Pescadero Office:  
(650) 879-1691  
620 North St.  
Pescadero, CA 94060  
La Honda Office:  
(650) 747-0248  
8865 La Honda Rd., Suite 4  
La Honda, CA 94020

**SAMARITAN HOUSE SOUTH**  
(650) 294-4312  
1836 B Bay Rd.  
East Palo Alto, CA 94303

**FAIR OAKS COMMUNITY CENTER**  
(650) 780-7500  
2600 Middlefield Rd.  
Redwood City, CA 94063

**YMCA COMMUNITY RESOURCE CENTER**  
(650) 276-4101  
1486 Huntington Ave., Suite 100  
South San Francisco, CA 94080

## FREQUENTLY ASKED QUESTIONS (FAQs)

### What is the increased benefit provided by the Community Transportation Benefits Program?

The Community Transportation Benefits Program helps cover transportation costs for qualifying individuals in San Mateo County. Starting in July 2024, the program benefit doubled from the original \$100 to a total of \$200 distributed on a Clipper Card or FasTrak® toll tag. In early 2025, the benefit will transition to \$200 on a mobility debit card provided annually upon eligibility reverification.

### How do I know what benefit I am eligible for?

If you are a **new participant**, you may choose between a \$200 Clipper Card or FasTrak® toll tag.

If you are a **current participant** who received a benefit within the past year, you may come back and choose between a \$100 Clipper Card or a \$200 FasTrak® toll tag.\*

If you are a **previous participant** who received a benefit over a year ago, you may come back and choose between a \$200 Clipper Card or a \$200 FasTrak® toll tag\* after reverifying your eligibility.

Case managers at the Core Service Agencies will help you determine your eligibility and benefit amount.

### What if I just received a benefit through the program?

Even if you received a benefit less than a year ago, you can come back and get another! You may choose between a \$100 Clipper Card or a \$200 FasTrak® toll tag.\*

\*If your previous benefit was a \$100 FasTrak® toll tag, you may choose to receive a new FasTrak® \$200 toll tag once the previous \$100 has been fully spent down.

### How do you verify eligibility?

Eligibility is verified through paystubs, a letter from your employer, or a benefits letter. If none of these options are available to you, you may sign a Self-Declaration statement stating your income.

### Is this transportation benefit limited to one person per household?

No, multiple people who live within one household may receive this benefit if they meet the eligibility requirements.

### Are there other transportation discount programs available to me?

Yes, Clipper START is a regional program that provides a 50% discount on transit fares for qualified individuals. If you qualify for Clipper START, you will receive a different Clipper Card associated with that discount program. For more information and to apply online, visit [www.clipperstartcard.com/s/](http://www.clipperstartcard.com/s/). Plus, most of the Core Service Agencies can provide brochures which contain paper applications and additional information about the Clipper START Program.

### What happens after the \$200 benefit runs out?

If you select the Clipper Card benefit, you may continue using the card, but will need to load additional funds to pay for future transit trips. For more information, please visit: [www.ClipperCard.com](http://www.ClipperCard.com).

If you select the FasTrak® toll tag benefit, you can continue to use your toll tag, however you will need to add funds to avoid toll penalties. For more information, please visit [www.bayareafastrak.org](http://www.bayareafastrak.org).

### How is this program funded?

The Community Transportation Benefits Program is sponsored and funded by the San Mateo US 101 Express Lanes.

## CONTACT US:



650-523-0831



[info@smcpresslanes.org](mailto:info@smcpresslanes.org)



<https://101expresslanes.org/>