Application Support Guide

Applying for aid through Beam

2026

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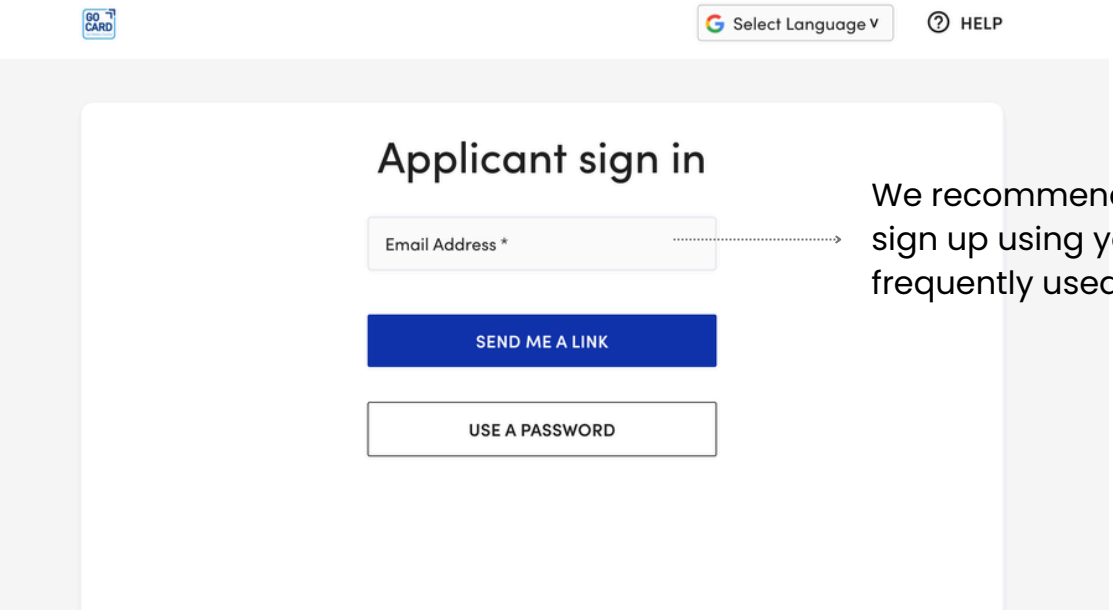
APPLICATION SECTION

In this section we'll review creating an account, logging in, accessing the application, and claiming your fund.

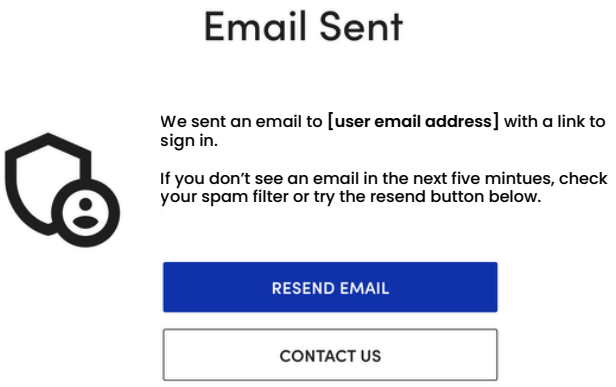
Creating a Beam account and log-in information

Applicants must create an account through Beam to access the application.



We recommend all applicants sign up using your most frequently used email address.

Once a user enters their email, they can click “SEND ME A LINK” which will send a sign in link to their inbox.

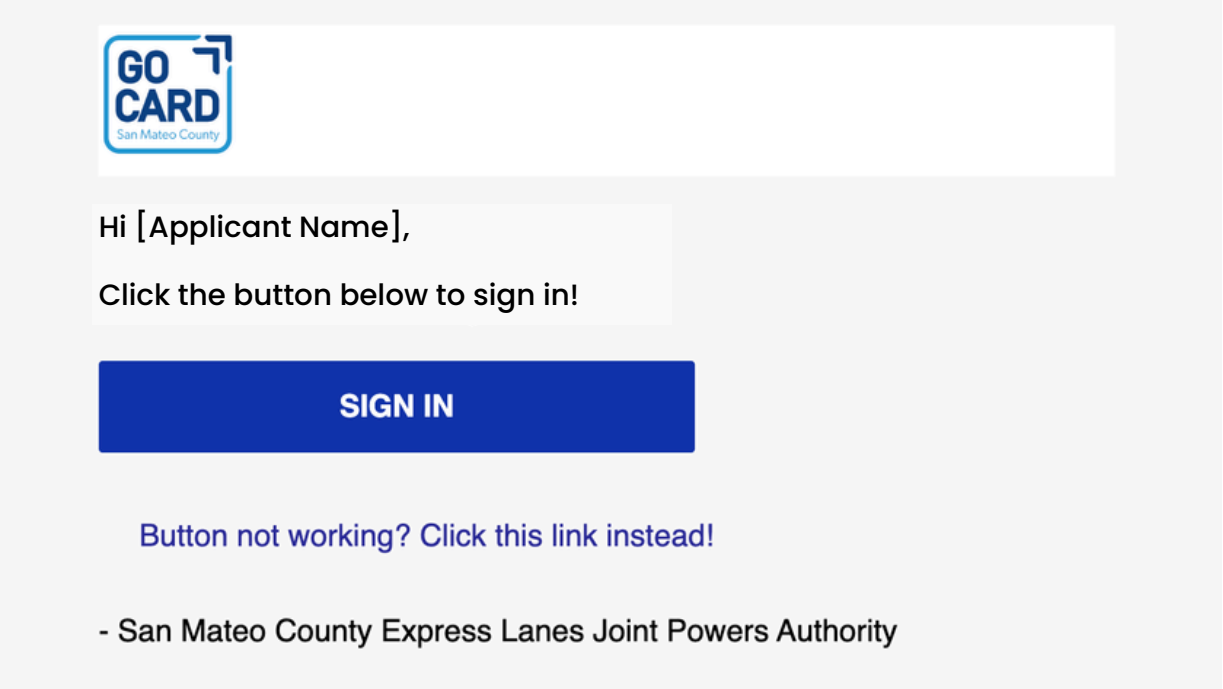


Signing into Beam

Once a user enters their email address, an **email with a sign-in link** will be sent to the email address entered.

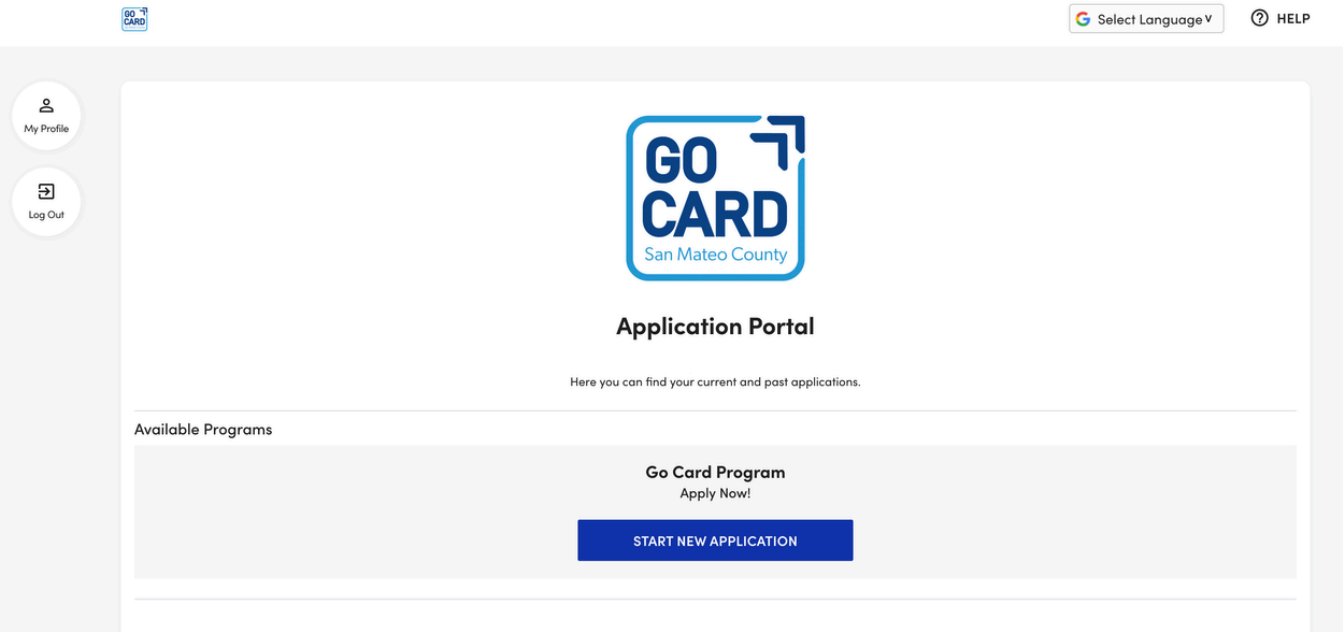
Users will need to **click the link** within that email to proceed. While that email should be directed to their i**nbox**, it is possible for it to land in the Spam/Junk folder, so users should check each folder.

If the sign in email is not received within five minutes, then the user may navigate back to the original login page to send one again.

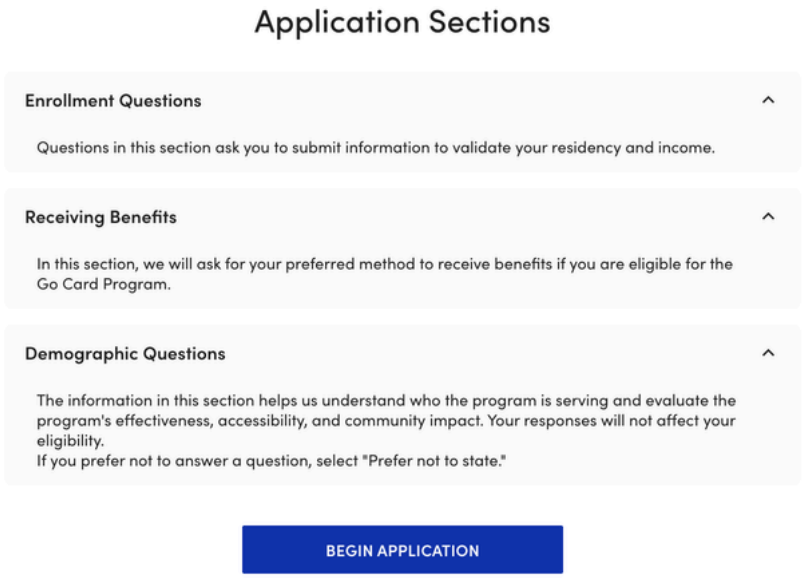


The application portal

Once logged in, users will be taken to the application portal homepage. If there is a program available, they will be prompted to start an application.

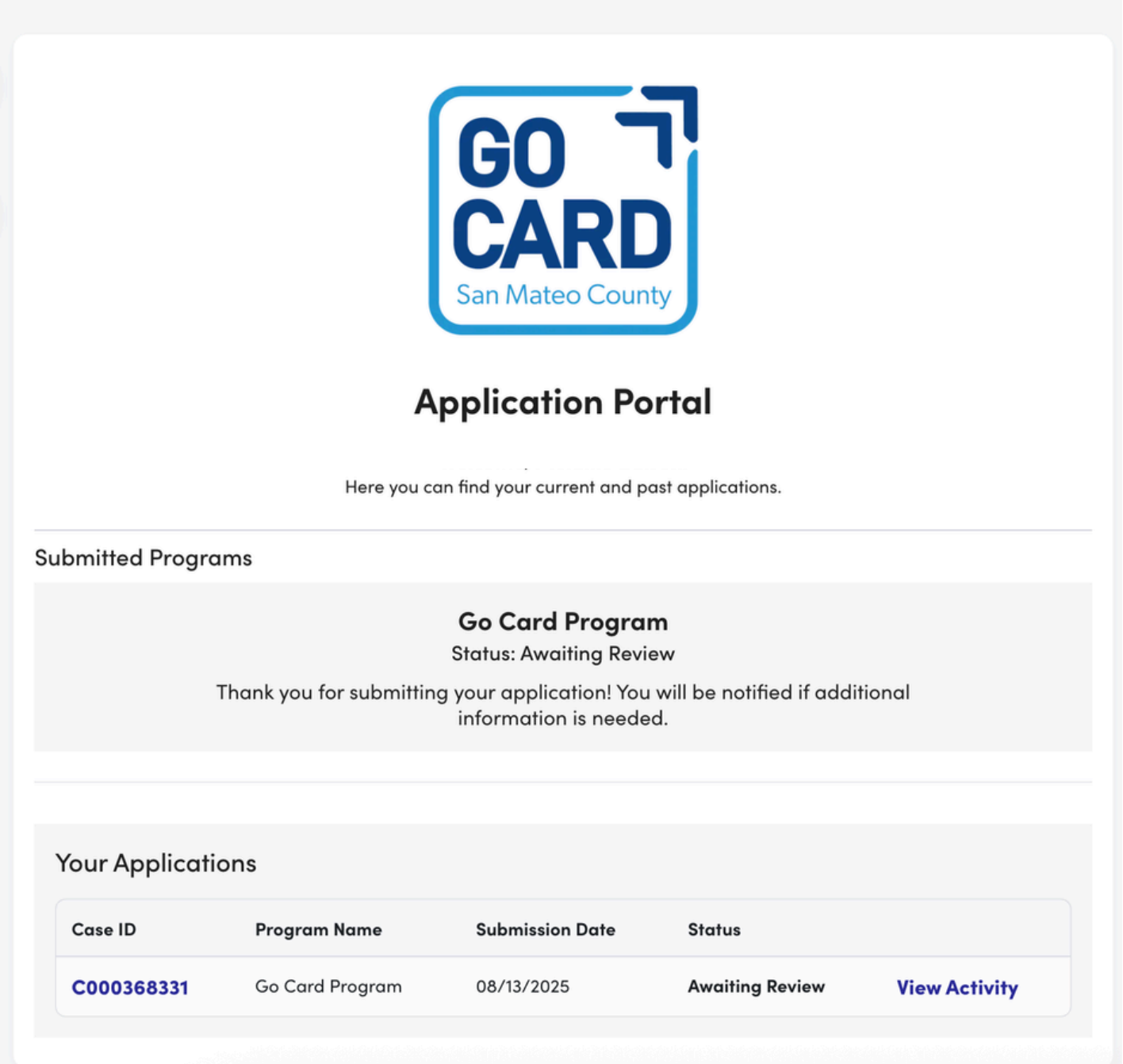


Once they click “START NEW APPLICATION”, they will be asked a series of questions to determine their eligibility for the Go Card program.



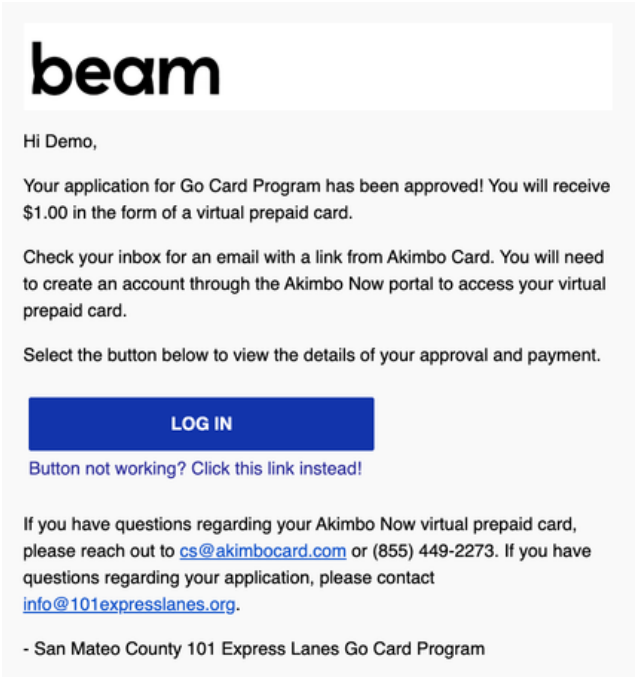
Application Updates

Applicants will be notified via email of updates to their application. They can also log back into their Beam account and check their application portal for updates.



Approval & Funds Issuance

If an applicant is approved for funds, they will be issued to them via the method they selected in the application: Virtual or Physical Prepaid Card. They will receive an email notification once they are appoved and the funds have been issued to them.



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Hi Demo,

Your application for Go Card Program has been approved! You will receive $1.00 in the form of a virtual prepaid card.

Check your inbox for an email with a link from Akimbo Card. You will need to create an account through the Akimbo Now portal to access your virtual prepaid card.

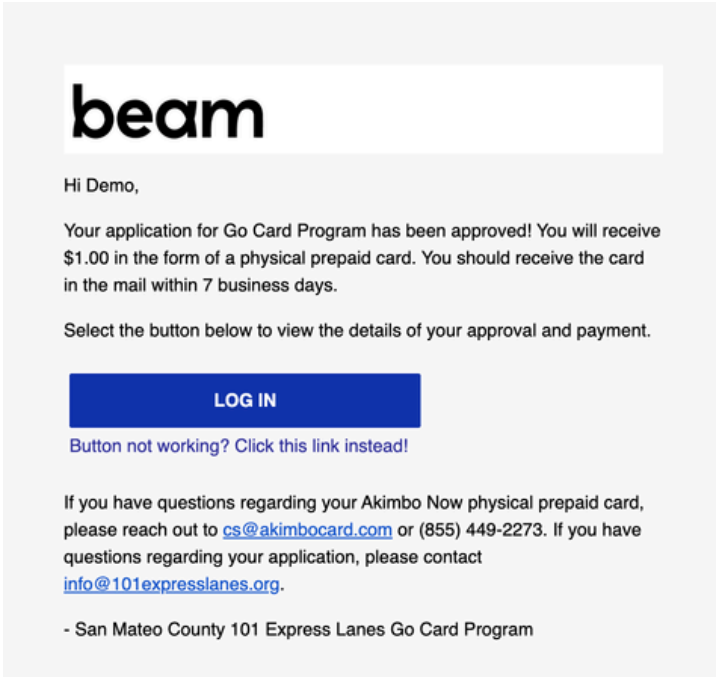
Select the button below to view the details of your approval and payment.

LOG IN

Button not working? Click this link instead!

If you have questions regarding your Akimbo Now virtual prepaid card, please reach out to cs@akimbocard.com or (855) 449-2273. If you have questions regarding your application, please contact info@101expresslanes.org.

- San Mateo County 101 Express Lanes Go Card Program



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Hi Demo,

Your application for Go Card Program has been approved! You will receive $1.00 in the form of a physical prepaid card. You should receive the card in the mail within 7 business days.

Select the button below to view the details of your approval and payment.

LOG IN

Button not working? Click this link instead!

If you have questions regarding your Akimbo Now physical prepaid card, please reach out to cs@akimbocard.com or (855) 449-2273. If you have questions regarding your application, please contact info@101expresslanes.org.

- San Mateo County 101 Express Lanes Go Card Program

Physical Prepaid Card

Physical Prepaid Card payments require applicants to provide their name and a valid mailing address to receive payment. Prepaid cards are generated and mailed to funding recipients and can take 7-10 business days to arrive, depending on the recipient's location.
Physical Prepaid Card FAQ

Virtual Prepaid Card

Virtual Prepaid Card payments require applicants to create an account on our prepaid card provider Usio's website. A Virtual Prepaid can then be generated to provide funding immediately.
Virtual Prepaid Card FAQ