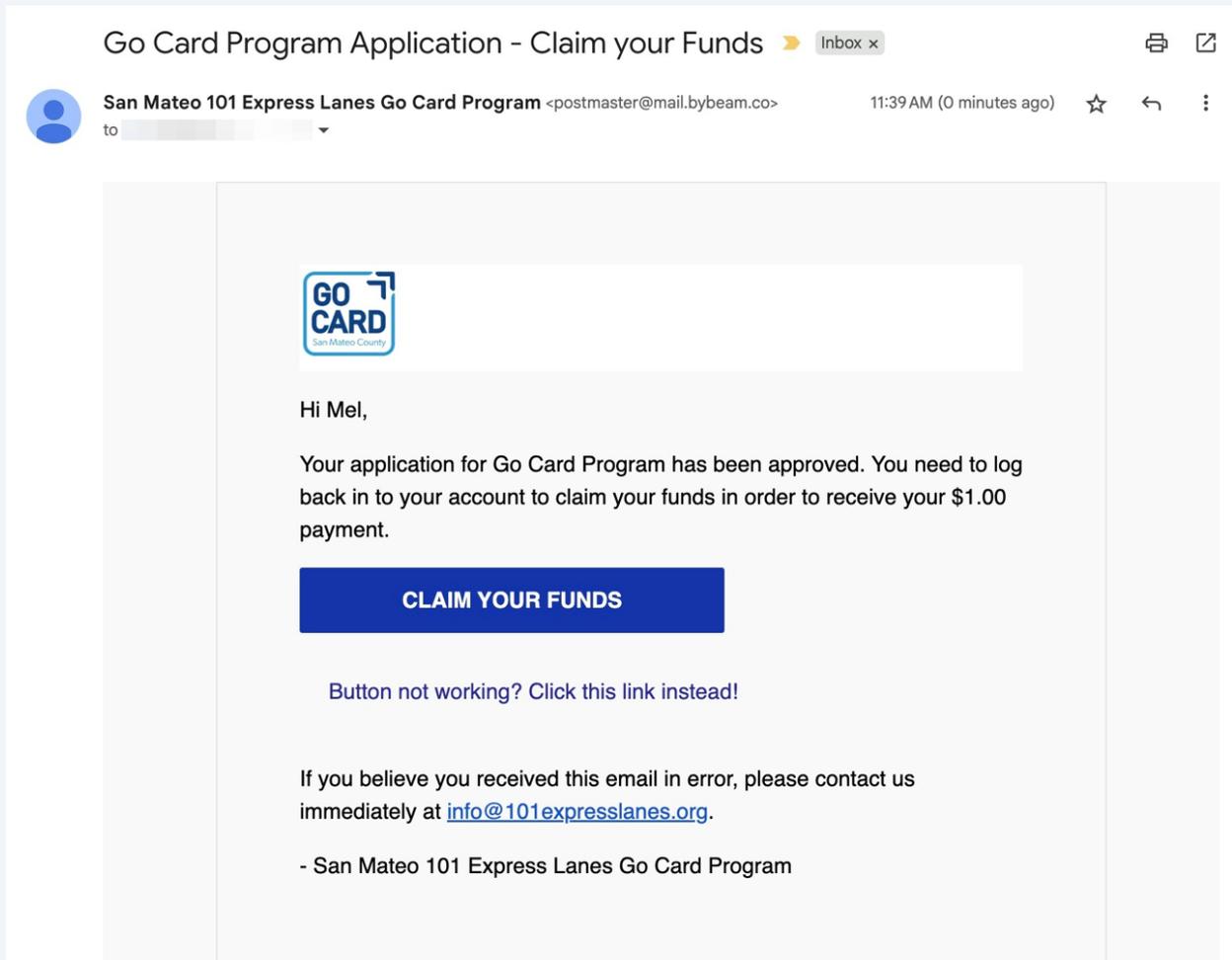


San Mateo County Go Card Program- Claiming Funds via Prepaid Card

1

When users are approved for funds, they will receive an email notifying them to claim their funds. They can log back into their account to finalize the payment process.



2 Once they are logged in, they can click "Claim your funds"

The screenshot shows the Go Card Application Portal. At the top left is the Go Card logo. At the top right are links for "Select Language V" and "HELP". On the left side, there are navigation links for "Profile" and "Log Out". The main content area features the Go Card logo and the heading "Application Portal". Below this, it says "Welcome, Mel Butron. Here you can find your current and past applications." A section titled "Action Required" contains the following text: "Go Card Program", "Status: Application Approved", "You are approved for funding! Click the button below to claim your \$1.00. These funds do not need to be repaid." A prominent blue button with the text "CLAIM YOUR FUNDS" is centered at the bottom of this section.

3 Users can select between a virtual or a physical prepaid card.

The screenshot shows a selection screen titled "How would you like to receive your funds?". At the top left is the Go Card logo. At the top right are links for "Select Language V" and "HELP". On the left side, there are navigation links for "My Profile" and "Log Out". The main content area asks the user to "Please select one option:" and provides two radio button options: "Virtual Prepaid Card" (with subtext: "Receive your funds within minutes after creating an Akimbo Now prepaid card account.") and "Physical Prepaid Card" (with subtext: "Receive a physical prepaid card in the mail within 7 business days."). A prominent blue button with the text "SAVE AND CONTINUE" is centered at the bottom of the options.

4 Physical Prepaid Card:

GO CARD Select Language v HELP

My Profile
Log Out

Application Progress
25% complete

Application Sections

- PAYMENT METHOD
- HOW IT WORKS
- MAILING ADDRESS
- REVIEW

You've selected the physical prepaid card option

Please keep in mind:

- You will need to provide your mailing address and confirm your email address.
- The card can be used for qualifying transportation-related purchases.
- It may take up to 7 business days to receive your card in the mail after claiming your card.

SAVE AND CONTINUE

5 Physical Prepaid Card: They will need to enter a mailing address for either option. If they do not have a mailing address, they can use the address of the CBO office that is assisting them at each organization's discretion.

GO CARD Select Language v HELP

Application Progress
50% complete

Application Sections

- PAYMENT METHOD
- HOW IT WORKS
- MAILING ADDRESS
- REVIEW

Please enter your mailing address

Your mailing address is where your prepaid card will be sent.

* An asterisk indicates a required response

Street Address *

Apartment/Suite #

SAVE AND CONTINUE

6

Physical Prepaid Card:

Users should confirm the information and then click "Submit."

Application Progress
75% complete

Application Sections

- PAYMENT METHOD
- HOW IT WORKS
- MAILING ADDRESS
- REVIEW

Please confirm your physical prepaid card information

Please make sure your information is correct. The card will be sent to your mailing address. You will use your email address to activate the card.

Mailing Address [Edit](#)

Street Address

City

State

Zip Code

Email Address

Email Address

Don't have access to this email?
Consider selecting a different payment method.

SUBMIT

SELECT OTHER PAYMENT METHOD

7

Physical Prepaid Card:

Users will receive a successful notification once the information is submitted.

The screenshot displays a web application interface. At the top left, there is a logo for 'akimbo'. In the top right corner, there are links for 'Select Language v' and 'HELP'. On the left side, there is a vertical navigation menu with two items: 'My Profile' and 'Log Out'. The main content area features a large black circle with a white checkmark at the top center. Below this, the heading reads 'You have successfully claimed your physical prepaid card'. A paragraph of text follows: 'Thank you for submitting your mailing address. You should receive your prepaid card within the next 7 business days. If you have questions regarding your prepaid card, please reach out to cs@akimbo.com or (855) 449-2273.' At the bottom of the main content area, there are two buttons: 'VIEW APPLICATION OUTCOME' (highlighted with a yellow circle) and 'BACK TO APPLICATION PORTAL'.

8

Physical Prepaid Card:

Users will also receive a notification via email that their payment has been initiated.



San Mateo 101 Express Lanes Go Card Program <postmaster@mail.bybeam.co>
to [redacted]

11:45 AM (0 minutes ago) ☆ ↶ ⋮



Hi Mel,

Your physical prepaid card has been initiated for Go Card Program. You should receive your Akimbo Now prepaid card in the mail within 7 business days. Select the button below to view the details of your approval and payment.

[LOG IN](#)

[Button not working? Click this link instead!](#)

If you have questions regarding your Akimbo Now physical prepaid card, please reach out to cs@akimbocard.com or (855) 449-2273. If you have questions regarding your application, please contact info@101expresslanes.org.

- San Mateo 101 Express Lanes Go Card Program

9 Virtual Prepaid Card:



Select Language V

HELP

My Profile

Log Out

How would you like to receive your funds?

Please select one option:

Virtual Prepaid Card
Receive your funds within minutes after creating an Akimbo Now prepaid card account.

Physical Prepaid Card
Receive a physical prepaid card in the mail within 7 business days.

SAVE AND CONTINUE

10 Virtual Prepaid Card:

My Profile

Log Out

How would you like to receive your funds?

Please select one option:

Virtual Prepaid Card
Receive your funds within minutes after creating an Akimbo Now prepaid card account.

Physical Prepaid Card
Receive a physical prepaid card in the mail within 7 business days.

SAVE AND CONTINUE

11 Click "Save And Continue"

The screenshot shows a user interface for an application. On the left, there is a sidebar with a 'My Profile' icon and a 'Log Out' icon. The main content area is divided into two columns. The left column contains 'Application Progress' (25% complete) and 'Application Sections' with four options: 'PAYMENT METHOD' (selected), 'HOW IT WORKS', 'MAILING ADDRESS', and 'REVIEW'. The right column has a heading 'You've selected the virtual prepaid card option' and a list of instructions under 'Please keep in mind:'. A blue 'SAVE AND CONTINUE' button is highlighted with a yellow circle.

Application Progress
25% complete

Application Sections

- PAYMENT METHOD
- HOW IT WORKS
- MAILING ADDRESS
- REVIEW

You've selected the virtual prepaid card option

Please keep in mind:

- You will need to provide your mailing address and confirm your email address.
- Your virtual prepaid card will be created and funded when you complete your claim.
- You will need to create an Akimbo Now prepaid card account in order to access your funds.
- The card can be used for qualifying transportation-related purchases.

SAVE AND CONTINUE

12 Virtual Prepaid Card: They will need to enter a mailing address for either option. If they do not have a mailing address, they can use the address of the CBO office that is assisting them.

The screenshot shows a user interface for an application. At the top, there is a header with a 'GO CARD' logo, a 'Select Language' dropdown, and a 'HELP' icon. On the left, there is a sidebar with a 'My Profile' icon and a 'Log Out' icon. The main content area is divided into two columns. The left column contains 'Application Progress' (50% complete) and 'Application Sections' with four options: 'PAYMENT METHOD' (selected), 'HOW IT WORKS', 'MAILING ADDRESS' (selected), and 'REVIEW'. The right column has a heading 'Please enter your mailing address' and a message 'Your mailing address is needed to request a virtual prepaid card.' Below this is a note '* An asterisk indicates a required response' and two input fields: 'Street Address *' and 'Apartment/Suite #'. A blue 'SAVE AND CONTINUE' button is highlighted with a yellow circle.

GO CARD

Select Language v

HELP

Application Progress
50% complete

Application Sections

- PAYMENT METHOD
- HOW IT WORKS
- MAILING ADDRESS
- REVIEW

Please enter your mailing address

Your mailing address is needed to request a virtual prepaid card.

* An asterisk indicates a required response

Street Address *

Apartment/Suite #

SAVE AND CONTINUE

13

Virtual Prepaid Card:

Users should confirm the information and then click "Submit."

The screenshot shows a web application interface for confirming virtual prepaid card information. On the left is a sidebar with a 'My Profile' icon and a 'Log Out' button. Below these are 'Application Sections' with radio buttons for 'PAYMENT METHOD', 'HOW IT WORKS', 'MAILING ADDRESS', and 'REVIEW'. The main content area is titled 'Please confirm your virtual prepaid card information' and includes a sub-header 'Please make sure your information is correct. You will receive an email with further instructions from Akimbo Card to the email address provided.' There are two form sections: 'Mailing Address' with fields for Street Address, City, State, and Zip Code, and 'Email Address' with an Email Address field. A yellow circle highlights the 'SUBMIT' button. Below the submit button is a link for 'SELECT OTHER PAYMENT METHOD'. A note below the forms reads: 'Don't have access to this email? Consider selecting a different payment method.'

14

Virtual Prepaid Card:

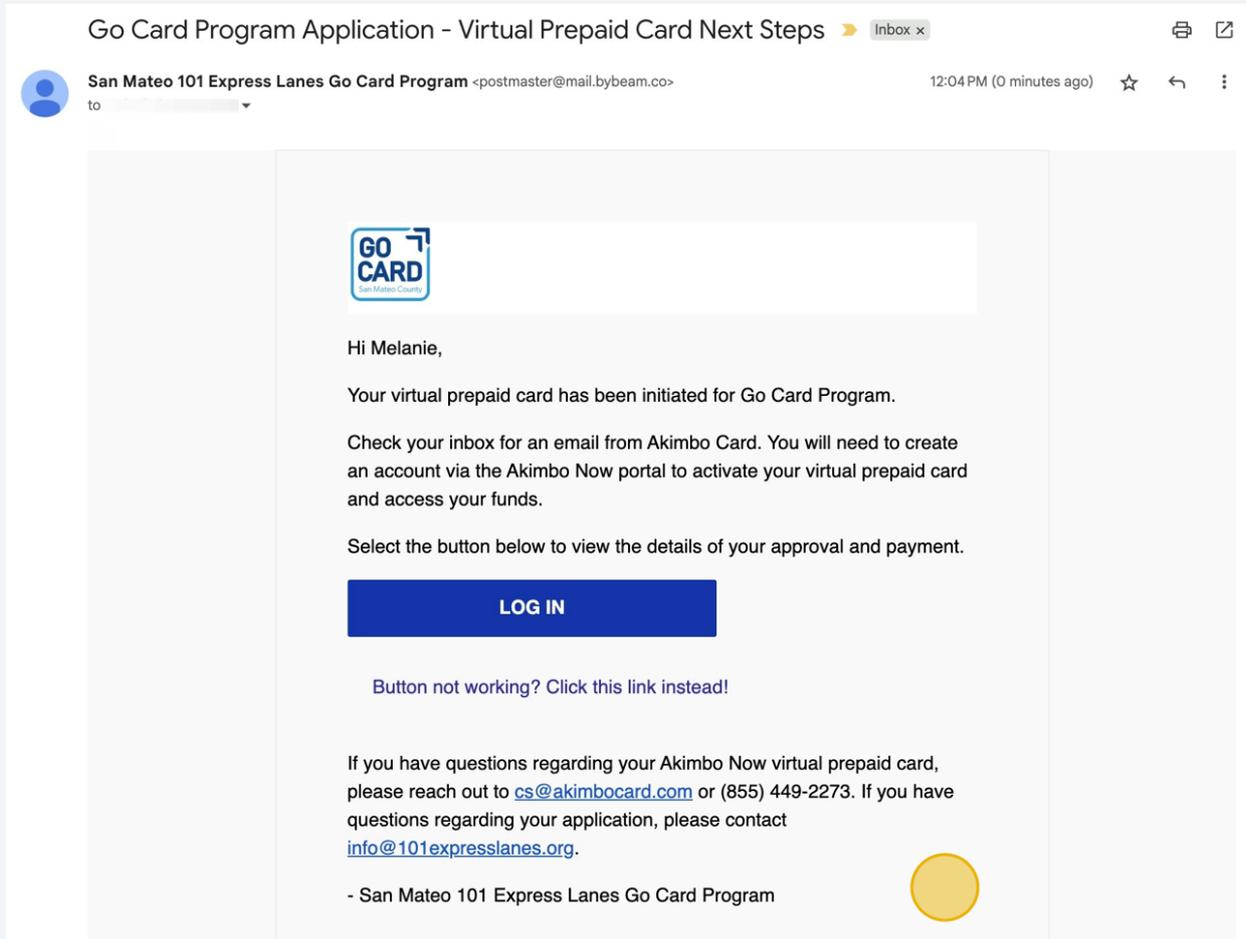
Users will receive a successful notification once the information is submitted.

The screenshot shows a successful claim notification page. At the top right, there are links for 'Select Language' and 'HELP'. The main content area features a large envelope icon with a checkmark. Below the icon is the text: 'We have received your claim. Please check your inbox for next steps from Akimbo Card to access your funds.' Underneath, it says 'Next Steps:' followed by a numbered list: '1. You should receive an email from Akimbo Card with a link to finish claiming your virtual prepaid card.' and '2. You will need to create an account via the Akimbo Now portal to access your funds.' Below the list, it says 'If you have any questions about your prepaid card, please contact cs@akimbocard.com or (855) 449-2273.' At the bottom, there are two buttons: 'VIEW APPLICATION OUTCOME' and 'BACK TO APPLICATION PORTAL'. A yellow circle highlights the 'VIEW APPLICATION OUTCOME' button.

15

Virtual Prepaid Card:

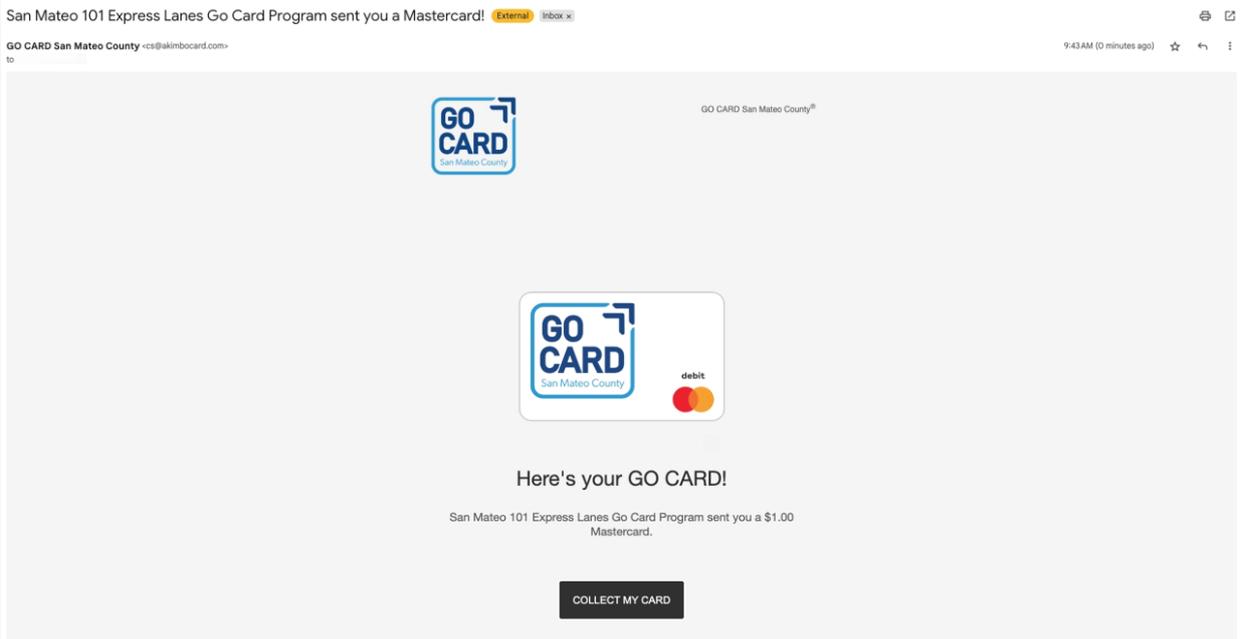
Users will also receive a notification via email that their payment has been initiated.



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Virtual Prepaid Card:

Users who select the Virtual Card Option will receive the card via email from Akimbo Card. They can click "COLLECT MY CARD" to create an account to access the funds.



17

Virtual Prepaid Card:
Click "COLLECT VIRTUAL CARD"

Home Contact Us Cardholder Agreement Privacy Policy

Collect Your Card

\$1.00 from San Mateo 101 Express Lanes Go Card Program

You're one step closer to using your . Simply click collect virtual card below to create your account and view your virtual card.

[COLLECT VIRTUAL CARD](#)

Works with:

Apple, Apple Pay, and the Apple logo, are trademarks of Apple Inc., registered in the U.S. and other countries.
Google Play and Google Pay are a trademark of Google, Inc.
Samsung Pay is a registered trademark of Samsung.

Want a physical card instead?
We can send you one by mail.

[COLLECT BY MAIL](#)

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Virtual Prepaid Card:

Users will need to create an account to access the funds and activate the virtual card.

GO CARD COLLECT CARD

 **Collect your card and create your account.**
Don't worry, this is the only page you'll need to fill out. You will create a password during this process so you can log in and view your virtual card information, along with your card balance and transactions.

Your First Name Your Last Name

[Change Email](#)

Password Mobile Phone

GO CARD
San Mateo County

NEXT